IATF Stakeholder Conference
13 September 2017
Oberursel, Germany

James Bruin (FCA US LLC)

www.iatfglobaloversight.org
Mission Statement

IATF 16949 and the certification scheme is critical for quality in the automotive industry globally.
FCA Transition Requirements

Scott Thiele Chief Purchasing Officer - FCA Global Letter from February 22, 2017

3/30/2017

Dear Supplier Partner,

This letter is a reminder to all FCA Production suppliers of the road to prepare for certification to the new global automotive Quality Management System standard.

The current automotive standard ISO/TS 16949:2009 is being replaced by IATF 16949:2016, which was released in October 2016. The new FCA requirement is certification to ISO/TS 16949 by a Certification Body under control to the IATF. This change is subject to the following timeline established by the IATF:

- No new certifications to ISO/TS 16949 will be issued after October 1, 2017.
- All ISO/TS 16949-certified suppliers must transition their certification to IATF 16949 by September 14, 2018.

Please work with your IATF-recognized Certification Body to develop and execute a plan to transition to the new Quality Management System standard before September 14, 2018.

Information on the release of IATF 16949:2016 and guidance on the transition from ISO/TS 16949 to IATF 16949:2016 may be obtained from the IATF web site: [http://www.iatfglobaloversight.org](http://www.iatfglobaloversight.org).

If you have additional questions on FCA certification requirements, please contact FCA via e-mail at [fca18349@comcast.com](mailto:fca18349@comcast.com). Please identify the origin of your questions by including one of the following acronyms in the subject line:

- APAC = Asia Pacific
- EMEA = Europe, Middle East, Africa
- NAFTA = North America
- LATAM = Latin and South America

Sincerely,

Scott Thiele
Chief Purchasing Officer – FCA Global

FCA US LLC
16400 H flour
Warren, MI 48092-0177
Transition Critical to Continued FCA Progress

CAR Management Briefing Seminar – July 31, 2017

FCA makes progress on quality front
Garberding: Company risks losing customers without improvement

Garberding: "We know there's a lot of work to do but we're encouraged because our products have improved and they're continuing to improve." Photo credit: Greg Honeyth
Commitment by OEMs and Industry Associations

9 OEMs and 5 Industry Associations

IATF Leadership Commitment

The global Automotive Industry is facing important challenges. Among them is the rapid growth of the supply base in emerging markets, and the need to improve performance as reliable and cost effective sources of supply. ISO/TS 16949 is a robust global automotive standard requiring process driven compliance to assure control of product and process, and to provide a quality management system which serves as a foundation for continual improvement. It is further recognized that IATF Member Organizations benefit by collaboration and reciprocal recognition throughout the automotive supply chain. The members who have signed below recommit to the IATF vision: A single global automotive standard and registration process. To sustain the vision, the signatories recommit to the ISO/TS 16949 Standard and Certification Scheme; to IATF membership including regular participation in IATF meetings; and, to support their appointed Representatives.

IATF Member Organization Signatories

- AIAA
- ANFIA
- BMW Group
- Chrysler Group
- Daimler AG
- FIAT Group Automobile
- FIEV

- Ford Motor Company
- General Motors Company
- PSA Peugeot Citroen
- Renault SA
- SMMT
- VDA
- Volkswagen AG
Transition Strategy

Support for the transition

• Must be completed by September 14, 2018.

• Many resources to assist are available.

• Raise the “red flag” if there are concerns or questions.
Transition Glide Path, Three Possibilities

We, the OEMs, Suppliers, Certification Bodies, and Oversight Offices must work together to succeed.
Teamwork

Everyone has a job!
Teamwork

Everyone has a job!

- Suppliers must be prepared for their transition audits by incorporating the new IATF 16949:2016 Quality Management System requirements and schedule their audits with their Certification Body in accordance with their availability.

- Certification Bodies must be prepared to accommodate supplier audits with resources and appropriate schedule management.

- Oversight Offices must be responsive to inquiries from Certification Bodies, Suppliers and OEMs.

- OEMs must quickly respond to supplier inquiries regarding special circumstances.
Stakeholder Representation

Everyone has a job!

Represented at the Stakeholder Meeting are the following:

- All 43 IATF recognized Certification Bodies
- 25 major suppliers
- 5 Industry Associations
- 5 IATF Oversight Offices
- 9 IATF OEMs
**Purpose of the conference**

- Today’s conference is designed to focus on making transition to IATF 16949 by September 14, 2018 successful.
- Elicit feedback on the transition process
- Participation is critical
  - We are unable to correct what we do not know is a problem
  - Any question regarding the TRANSITION is critical to the success of the conference.
  - Do not hesitate to ask specific questions directed to a supplier, OEM, Certification Body, or Oversight Offices, your colleague may have the same question.
  - Use the “social times” to ask questions specific to a supplier, OEM, Certification Body, or Oversight Offices that you do not feel comfortable sharing with the larger group
Meeting Process

This is our control plan

• Exit the larger meeting into 2 separate rooms
• Suppliers separated from CBs
  o Each room will have Oversight and OEM representation

• Each group will have a facilitator
  o Scott Gray and Jean-Charles Sarbach will facilitate supplier meeting
  o Dale Hammer and Chris Owen will facilitate CB meeting

• Each group to identify 1 or 2 individuals to speak for the group
Meeting Process

This is our control plan (continued)

• Each group to report on:
  o What is working
  o What is not working
  o Where do they need help

• Place thoughts on flip chart
• Facilitators will convert flip chart information into Power Point
• Each group will present after lunch
• Answers to issues will be communicated after dialogue on Thursday and Friday by the IATF.
Out of Bounds

What is out of scope for the day

• Out of scope,
  o Questions and comments pertaining to matters outside of the scope of a successful transition to IATF 16949 (e.g. why did the IATF include this requirement in the Standard and/or Rules?).
  o Debate on new requirements
In Bounds

What is in scope for the day

- In scope,
  - Question or comments pertaining to the success of a transition audits by September 14, 2018.
  - Questions/Comments about IATF 16949 audit scheduling
  - Questions/Comments about special circumstances and how OEMs will handle
  - Can I change CBs if they cannot meet supplier timing?