

OPEL / VAUXHALL



IATF 16949 - Customer Specific Requirements

Issue Date: April 2018

Effective Date: 1st May 2018

SUMMARY OF IATF16949 SECTIONS WITH CUSTOMER-SPECIFIC CONTENT

1 Scope

For all OPEL/VAUXHAL suppliers all IATF16949:2016 requirements shall be implemented into quality management system, as well as all Customer Specific Requirements mentioned in below document.

5.1 Leadership and commitment

Regarding Groupe PSA commitment to human rights as well as Groupe PSA attachment to environment respect, suppliers are also required to commit to the "PSA's requirements regarding social and environmental responsibility with respect to its suppliers" reference 01272_09_00117 for English version and 01272_09_00117 for French version.

All the suppliers are asked to commit to respecting these requirements or any other reference system of equal kind and level. This equivalence is to be appraised and approved by Groupe PSA.

8.5.1 Control of production and service provision

In order to improve the performance of Supply-Chain, PSA Group deploys the Global MMOG/LE™ (Materials Management Operations Guidelines / Logistics Evaluation) assessment with all its suppliers. The MMOG/LE™ assessment, which is recognized in the Automotive Industry, allows to identify improvement areas in organization and to define action plan. PSA GROUP asks its suppliers to proceed to a yearly self-assessment of each manufacturing site (included shipping site) to cover entire Supply-Chain.

9.1.2.1 Customer satisfaction – Supplemental.

Surveillance of suppliers and countermeasures in case of problem

Groupe PSA established a surveillance system of its suppliers and has defined countermeasures to be activated in case of problem. This monitoring system includes audits and containment activities with controlled shipping (level 1 and level 2).

When a supplier's production site generates too many disruptions, Groupe PSA will implement an escalation process which includes countermeasures adapted to the performance of the supplier according to a staged process which can lead to sanctions applied against the supplier (including the possibility of sending a complaint to the Certification Body (CB) for starting the decertification process (refer to "Rules for achieving IATF recognition 5th Edition for IATF 16949").

NOTE: special status notification by Groupe PSA to the supplier is issued in case of a major non conformity to an IATF 16949 clause is encountered. The special status notification by Groupe PSA is made by an official mail or e-mail. The Certification Body will also be informed by PSA about this notification. The Certification Body shall suspend the certificate and investigate the complaint in accordance with Section 8.0 of the Rules. At the conclusion of their investigation, the CB shall advise Groupe PSA of their findings and any actions taken.