



www.iatfglobaloversight.org

BREAK-OUT SESSIONS

NON CONFORMITY MANAGEMENT

IATF Stakeholder Conference
16th October 2019
Enghien-Les-Bains
(near Paris, France)



Introduction



MR. LIBORIO SALEMI

IATF Oversight Manager

(ANFIA) Associazione Nazionale Filiera Industria Automobilistica

Torino, ITALY

Previously was KTM in the Regional Sourcing Office Central Europe RSO ZE (Volkswagen Group Italia) until September 2017.

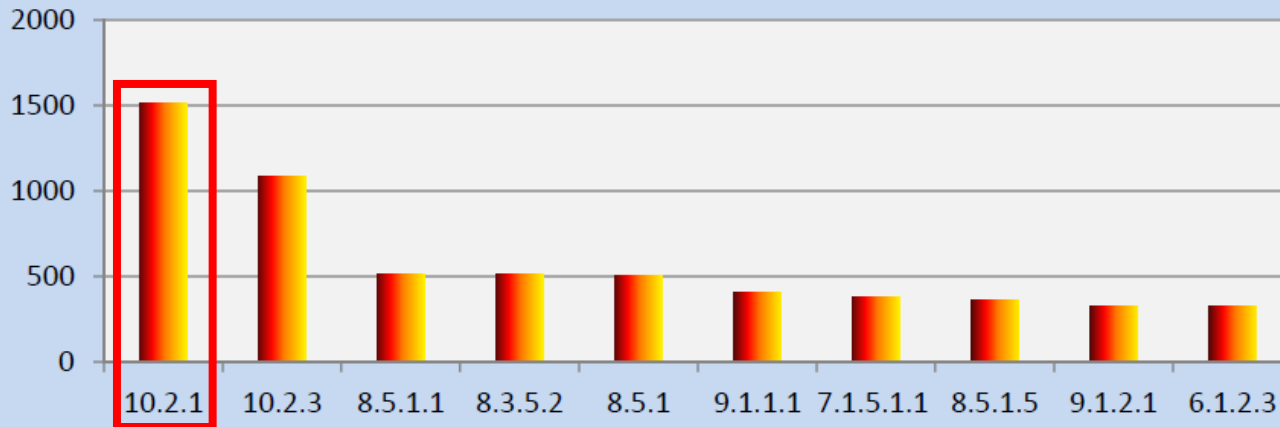
Previously worked as Quality Director in a manufacturing company located in Italy.

Phone: +39-011-55-46-530
l.salemi@anfia.it

Break-Out Sessions: Non Conformity Management

Foreword 5' (Source IATF Database September 2019)

TOP 10 Major NC



Not Effective QMS

IATF Clause	Major NC
10.2.1	1513
10.2.3	1089
8.5.1.1	521
8.3.5.2	520
8.5.1	503
9.1.1.1	407
7.1.5.1.1	381
8.5.1.5	360
9.1.2.1	330
6.1.2.3	328

10.2 Nonconformity and corrective action

10.2.1 and 10.2.2
See ISO 9001:2015 requirements.

10.2.3 Problem solving



Disappointed Stakeholders



Break-Out Sessions: Non Conformity Management

Question 1

10'

DID YOU EXPECT THAT THE NON CONFORMITIES RELATED TO N.C. MANAGEMENT WERE RATED AS NR.1 IN THE TOP TEN OF THE MAJOR NON CONFORMITIES RAISED DURING THE IATF 16949 THIRD PARTY AUDITS?

TOTAL ATTENDEES:

**SURPRISED ATTENDEES:
WHY SURPRISED?**

**NOT SURPRISED ATTENDEES:
*WHY NOT SURPRISED?***



Break-Out Sessions: Non Conformity Management

Question 3

20'

WHY DID IT HAPPEN?

WHAT IS THE ROOT CAUSE IN YOUR OPINION FOR HAVING SO MANY N.C. RELATED TO NON CONFORMITY MANAGEMENT?



Break-Out Sessions: Non Conformity Management

Question 4

25'

WHAT SHOULD WE DO TOGETHER IN ORDER TO IMPROVE THIS SITUATION AND GIVE MORE ADDED VALUE TO ALL THE IATF 16949 STAKEHOLDERS?

1) *CERTIFIED ORGANIZATIONS*

2) *CB'S*

3) *IATF*