Stellantis (ex PSA) Scorecard IATF 16949 Quick Reference Guide

Background

For all IATF 16949 audits, there are three key steps to ensure a robust audit plan accounting for performance:

Rules 5.7.1 c) “customer and internal performance data since the previous audit”
Rules 5.7.2 Audit plan “certification body shall undertake an analysis of the required information (see section 5.7.1)”
Rules 5.7.2 a) “Each audit plan shall identify a minimum of one (1) hour on site … for verification of data …”

This Scorecard IATF 16949 Quick Reference Guide identifies the specific scorecards, information, and requirements relevant to each of the Rules steps mentioned above.

A separate document provides images of the Stellantis (ex PSA) scorecards and reports and is identified below. The Stellantis (ex PSA) Scorecard Screen Images document is available through the IATF Globaloversight web page.

Also included in this Scorecard IATF 16949 Quick Reference Guide is the Stellantis (ex PSA) Customer Specific Requirements Matrix and Manufacturing COFOR code applicability for divisions and joint ventures with Stellantis (ex PSA).

1. Stellantis (ex PSA) Scorecard – what performance data to use for audit pre-planning? (Rules 5.7.1 c)

The client should provide the following customer performance data for Stellantis (ex PSA) (images are shown in the Stellantis (ex PSA) Scorecard Screen Images document, see the IATF Globaloversight web page):

a) **BIDLIST Scoring Report** (from Report A4 - Supplier Group Organization in B2B Portal, ESQAL Database) This report contains supplier site identification information (name, city, Manufacturing COFOR code) and includes Overall Category scores for:

   - Quality
   - Supply Chain
   - *Aftersales

   *Aftersales BIDLIST Report and Supplier Scorecard results are not assessed for IATF Audits.

   The BIDLIST Scoring Report provides the prior month’s view of the site’s performance. Each supplier site starts with 100 points, renewed each month, from which points are deducted for penalties incurred. Penalties are applied by Stellantis (ex PSA) for each disruptive event (e.g., a suspended IATF 16949 certification, critical event, supply disruption, suspended QSB+ certification, low level of service, etc.). The BIDLIST Scoring Report is updated daily based on the supplier’s results and consolidated up until the last day of the month. The BIDLIST Scoring Report is to be used in conjunction with the Supplier Performance Scorecard trend data.

b) **Supplier Performance Scorecard Report** (from Report B - Supplier Performance Scorecard in B2B Portal, ESQAL Database)

   There are several sheets in the Supplier Performance Scorecard for each site. For IATF Audit planning and execution purposes, focus should be placed on:

   1. Intro Tab (Tab #2): consolidated view of each KPI with trend versus target
   2. Manufacturing COFOR Status (Tab #3): includes certification status (IATF, QSB+), MMOG/LE, internal PSA escalation status, and Yard hold information over the last 6 months.
   3. KPI Situation details (Tab #4 to #25): these detailed KPI have to be used to understand the site’s performance and to establish audit trails during the audit.

   **Note 1:** It is not acceptable for the client to provide Supplier Performance Scorecards greater than one month old at the time of submission to the Certification Body.

   **Note 2:** Manufacturing COFOR code is for Stellantis (ex PSA). There is only one Manufacturing COFOR code per supplier site; no separate Manufacturing COFOR codes for affiliated brands.
2. How does an auditor analyze the Stellantis (ex PSA) Supplier Performance Scorecard data? (Rules 5.7.2)
   
a) Use the BIDLIST Scoring Report (from Report A4 - Supplier Group Organization) to confirm the Manufacturing COFOR code, city and state/region matches the certificate information contained in the IATF database.

b) Review the BIDLIST Scoring Report and confirm the “BIDLIST Scoring” meets the minimum thresholds below:
   - **Quality Overall score is GREEN (≥ 80)**
   - **Supply Chain Overall score is GREEN (≥ 75)**

   *These 2 scores have to be considered to assess the level of performance to be registered in the audit report and to determine the need of extra audit time pursuant IATF rules and SI 26.*

c) Review and focus on the following critical KPIs on the BIDLIST Scoring Report:
   - **Q2** (linked to QAN1 in Supplier Scorecard KPI Situation Tab)
   - **Q3** (linked to QAN2b in Supplier Scorecard KPI Situation Tab and Yard hold in COFOR Status tab)
   - **Q10** (linked to QEC1 in Supplier Scorecard KPI Situation Tab)
   - **Q11** (linked to QEC3 in Supplier Scorecard KPI Situation Tab and Yard hold in COFOR Status tab)
   - **SC1** (linked to LOG1 in Supplier Scorecard KPI Situation Tab)
   - **SC2** (linked to LOG3 in Supplier Scorecard KPI Situation Tab)
   - **SC3** (linked to LOG2 in Supplier Scorecard KPI Situation Tab)

d) Review the results for
   - **Q12**: Confirm QSB+ Status is not Suspended, Rejected or Revoked;
   - **Q13**: Confirm the “IATF Status” is “Issued”;
   - **SC8**: Confirm “MMOG/LE” Status is “Valid” and the expiration date is current;
   - Confirm the “Escalation Status” for Quality (QUA) and Logistics (LOG) are “NONE”;
   - *Note: Escalation level 1, Escalation level 2 or NBH is NOT to be considered as a special status condition by PSA but should be considered an alert that there may be a weakness in the QMS.*
     - Confirm “Yard Hold Status” is zero in each category.

   *NOTE:* “TOP X” status is not to be considered in IATF audit planning or audit trail development. This is a specific classification for suppliers based on criteria which can change each year and is an internal Stellantis metric.

e) Review Supplier Performance Scorecard KPI Situation tabs to determine **performance trends** for the metrics listed in item c), above.

f) **If any of the aforementioned KPIs are not meeting minimum thresholds or are trending in a negative direction, they shall be included in the audit plan.**

3. What does an auditor focus on in the verification of the data? (Rules 5.7.2 a)

During the pre-meeting for data verification, the Certification Body auditor must observe the supplier access the Stellantis (ex PSA) ESQUAL database through the B2B Portal and retrieve the manufacturing site’s current BIDLIST Scoring Report and Supplier Performance Scorecard data. Auditor shall confirm:

a) Note any changes in KPI results in the BIDLIST Scoring Report categories and the Supplier Performance Scorecard trend data since the audit pre-planning submission; adjust the audit plan where necessary.

b) Review detail from the Supplier Performance Scorecard “Drilldown Table” for each KPI to get part numbers and other specifics related to the Quality and Logistics incidents to be investigated in the AMADEUS IT system during the audit.

c) Review the Stellantis (ex PSA) OEM CSR and Manufacturing COFOR code applicability table to determine applicability of CSR’s.

Note: verified Manufacturing COFOR codes for associated extended manufacturing sites should also be recorded in the audit report.
**STELLANTIS (ex PSA) OEM Quick Reference Guide, showing CSR and supplier code applicability**

<table>
<thead>
<tr>
<th>Numbering Scheme / Structure of Supplier Codes (if applicable)</th>
<th>Stellantis (ex PSA)</th>
<th>Joint Venture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peugeot</td>
<td>Citroën</td>
<td>DS</td>
</tr>
<tr>
<td>COFOR CODE (only one for all brands)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*If a supplier does not know its Manufacturing COFOR code, it can contact the B2B Portal Assistance in the section, “Get Access” on the website.*


Screen shots of the scorecard pages identified above are available through the IATF Global Oversight web page, [https://www.iatfglobaloversight.org/oem-requirements/quick-reference-guides/](https://www.iatfglobaloversight.org/oem-requirements/quick-reference-guides/).