Stellantis Quality Requirements for Suppliers (QRS) And CSRs for IATF16949 use

October 2025

Version	Object
June 2025	Initial release to explain Stellantis CSRs
October 2025	- Added page 7 for summary on **QRS and Stellantis Customer-Specific Requirements for use with IATF 16949** documents - Added page 8: **FAQ section** to help certified organizations and IATF auditors

Stellantis Quality Requirements for Suppliers (QRS):

- Define **all quality requirements** for the Suppliers
- Is part of the source package and is **contractual document**

Stellantis QRS

Contents

INTRODUCTION 3
1. RFQ, SUPPLIER SELECTION AND CONTRACT PREPARATION 4
1.1. Preliminary RFQ stage 4
1.2. PSA tender documents 4
1.3. Supplier bid 5
1.4 Supplier selection and preparation of the Purchase Contract 7
2. PRODUCT AND PROCESS DEVELOPMENT 8
2.1. Requirements for the Product Process development phase 8
2.2. APQP (Advanced Product Quality Planning) 8
2.3 PPAP (Production Part Approval Process) 11
2.4 PSA's specific requirements 13
2.4.1 Identification and classification of characteristics 13
2.4.2 Allocation of S/R attributes to the supplies 14
2.4.3 Design FMEA / Process FMEA 14
2.4.4 Special requirements for the development of safety-relevant parts 14
2.4.5 Requirements related to the development of parts with a critical level of reliability 15
2.4.6 China Compulsory Certification (CCC) requirement 15
2.4.7 Handling of changes in the development phase 15
2.4.8 Progressive product conformity 16
2.4.9 Document management and archiving 16
2.4.10 Measurement sub-contracting 16
2.4.11 Industrialisation and delivery requirements 17
2.4.12 Process for controlled shipping – GP12 PSA 18
2.4.13 Managing downgraded modes of manufacturing process 18
2.4.14 Non-conformity management 18
2.4.15 Specific requirements forTier-N exposed to natural disasters risks 18
2.4.16 Process audits or Process Assessments 18
2.5 Escalation process in development 19
3. MASS PRODUCTION 20
3.1. Requirements for the mass production phase 20
3.2. Control of the quality and industrial performance 20
3.2.1. Measuring performance 20
3.2.2. Supply chain control 21
3.2.3. Spare parts management 21
3.2.4. 'Quality and Industrial Performance' certification 21
3.2.5. Final customer quality control 21
3.2.6. Supplier resident procedure 22
3.3. PSA's specific requirements 22
3.4. Change Management 23
3.5. Reactivity 24
3.6. Supply warranty 24
3.7. Mass production escalation process 24
3.8. Lessons learned 25
3.9. Awards 25
4. OPERATIONAL MEDIA 26
4.1. IT Support 26
4.2. Exchanged documents 26
4.3. Record retention time 29
4.4. Terminology 29
4.5. Changes to this version 30

Requirements

PFMEA,
Safe launch,
managing change,
Capabilities, CAT…

MRS
Manufacturing Requirements for Suppliers
(LPA, reverse PFMEA, FR, requalification..), Problem solving 8D…)

Warranty Terms, Logistic (Log Book)

Link Doc-info: 01276_22_00061
Link BeSTandard: PRO.00109

Reminder on IATF rules:

1. IATF auditor must check how the supplier gather and take into account Customer Specific Requirements

2. IATF auditor must check by sampling effective implementation of CSRs:

   All applicable IATF OEM customer-specific requirement documents over the three (3) year audit cycle by sampling from the requirements in each document.

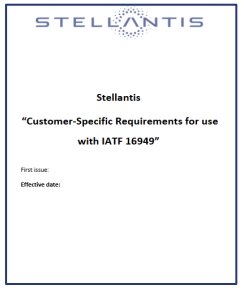
1 Definition of Customer Specific Requirements (from IAT16949 standard)

customer-specific requirements (CSRs)
interpretations of or supplemental requirements linked to a specific clause(s) of this Automotive QMS Standard

QRS
for Stellantis Suppliers

2 Publication on IATF website of CSRs for use with IATF16949

- To give information for auditors to audit IATF clauses
- To focus on key specific requirements in relation with QMS and IATF clauses



CSRs for IATF use
for IATF auditors

STELLANTIS IATF SPECIFIC REQUIREMENTS

QRS
for Stellantis Suppliers

The specific requirements of Stellantis (CSR - Customer Specific Requirements) are detailed in this document and on the IATF portal. The IATF portal documents are those that Stellantis makes available for certification bodies so that suppliers can be audited as part of IATF 16949 certification. The supplier must meet all Stellantis IATF-16949 Customer Specific Requirements (CSR) for the legacy programs for which they do business. CSRs for the following are located on https://www.iatfglobaloversight.org/oem-requirements/customer-specific-requirements/
The Supplier Quality Engineer (SQE) is the contact for any questions about application of CSRs.

(all Customer specific requirements to be implemented)

Based on QRS

CSRs for IATF use
for IATF auditors

Category #1		Category #2
Required information to help IATF auditors auditing IATF requirements	+	**Limited list of additional requirements from QRS:** **- Limited to Quality System management** **- Auditable** **- Representative from Stellantis quality focus**
Usually same clauses for all OEMs		

STELLANTIS CUSTOMER SPECIFIC REQUIREMENTS : CONTENT

Stellantis CSRs 1st version based on QRSv2.2

Publication June 2025

IATF clauses	Category 1 (information)
6.2.2.1	Supplier **yearly targets** to take into account in quality objectives
7.5.3.2.1	Record retention period for specific documents (safety parts,…)
8.2.1.1 8.6.1	**Core Tools and associated IT system for development:** APQP&PPAP, FMEA method, PSW in IT system and not signed by Stellantis…
8.3.3.3 8.3.5.1 8.3.5.2	**Key characteristics classification**: the classification is displayed in CTF list and PIS => If safety characteristic then PFMEA S=10, even if the part is NOT classified as safety part,…
8.5.6.1 8.5.6.1.1	Change management: **classification of changes** ABCD
8.7.1.4	**Validation of Rework** by Stellantis is **mandatory**
9.1.2.1	IATF complaints (filled in IATF database)
10.2.3	**Core Tools and IT system for nonconformity management:** Problem solving (8D reports) and IT system

Total = 12

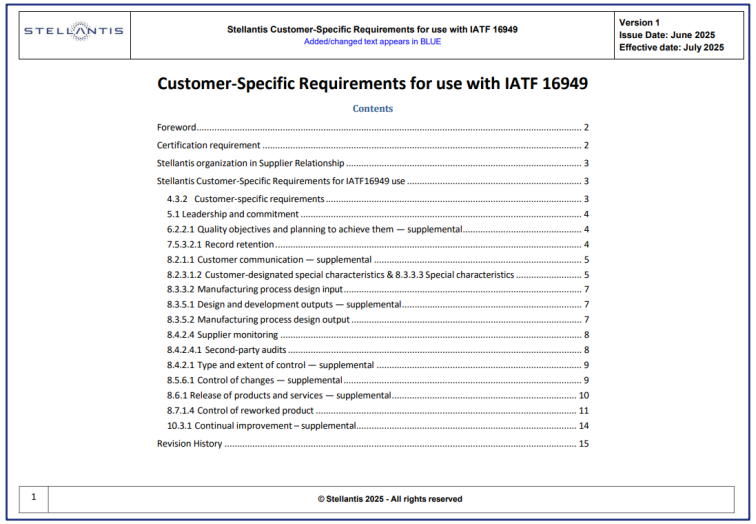
IATF clause	Category 2 (Additional requirement)
5.1	**Stellantis Global Responsible Purchasing Guidelines** for social and environmental liability to be signed
8.3.3.2	Input for process design: **AQR (incl. applicable CQI)**
8.4 8.4 8.4	**Tier N management** : supplier risk classification, annual assessment to send to Stellantis
8.4.2.4.1	**Annual self assessment MRS (MPA 2)** and action plan to achieve quality objectives
8.6.1 8.4	**Proactive containment (safe launch)** in development phase, incl cascading to tier 2
9.2.2.3	**LPA** process to apply in manufacturing
9.2.2.4	**Re homologation audits (conformity audit by national authorities)** and measurement reports to be provided in 48h to Stellantis upon request
10.2.5	**Warranty management**: A process exists to effectively manage final customer warranty claims
10.3.1	**Reverse PFMEA**

Total = 12

STELLANTIS CUSTOMER SPECIFIC REQUIREMENTS: TO SUMMARIZE

- **The QRS manual defines Stellantis-specific quality requirements (Customer Specific Requirements “CSRs”) that supplement the IATF 16949 standard**

  ⇒ The supplier must integrate all QRS requirements in its Quality Management System and processes.


Stellantis Customer-Specific Requirements for use with IATF 16949
Added/changed text appears in BLUE
Version 1
Issue Date: June 2025
Effective date: July 2025

Customer-Specific Requirements for use with IATF 16949

Contents

Foreword ... 2
Certification requirement ... 2
Stellantis organization in Supplier Relationship ... 3
Stellantis Customer-Specific Requirements for IATF16949 use ... 3
4.3.2 Customer-specific requirements ... 3
5.1 Leadership and commitment ... 4
6.2.2.1 Quality objectives and planning to achieve them — supplemental ... 4
7.5.3.2.1 Record retention ... 4
8.2.1.1 Customer communication — supplemental ... 5
8.2.3.1.2 Customer-designated special characteristics & 8.3.3.3 Special characteristics ... 5
8.3.3.2 Manufacturing process design input ... 7
8.3.5.1 Design and development outputs — supplemental ... 7
8.3.5.2 Manufacturing process design output ... 7
8.4.2.4 Supplier monitoring ... 8
8.4.2.4.1 Second-party audits ... 8
8.4.2.1 Type and extent of control — supplemental ... 9
8.5.6.1 Control of changes — supplemental ... 9
8.6.1 Release of products and services — supplemental ... 10
8.7.1.4 Control of reworked product ... 11
10.3.1 Continual improvement – supplemental ... 14
Revision History ... 15

1
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- **Suppliers can be audited to Stellantis-specific quality requirements CSRs during IATF audits**

  ⇒ Specific document on IATF website for IATF auditors to help auditing Stellantis CSRs.

FAQ

Question	Answer
The Supplier sends a list of deviations to the QRS/ CSRs document for approval by Stellantis	**QRS is not negotiable**, Stellantis can explain the supplier how to apply the requirements (and most of the time this is sufficient) but **never sign deviation to QRS** Same for the CSR document published on IATF website: the CSR document is based on QRS.
Are the CSRs applicable to after sales parts?	**Refer to the contract** between Stellantis and the Supplier for the after sales parts. if it refers to the QRS => YES
What about xFCA or xPSA CSRs ? Are they still applicable?	Refer to the contract: if the "audited" program is a Stellantis program with the QRS as contractual document => the IATF auditor must refer to Stellantis IATF CSRs published on IATF website if the "audited" program is an xPSA or xFCA program, refer to the contract but many processes are now harmonized and part of Stellantis CSRs and shall be applied by the supplier. xPSA or xFCA programs are all normally in serial life, **so all processes for serial life already harmonized in Stellantis are applicable => Stellantis CSRs apply also**. Of course, the parts were developed according to xPSA or xFCA and there is no retrofit required for development standards. E.g.: - **PFMEA** may have not migrated to last Stellantis requirement for xPSA or xFCA parts because product specific, so if no change on the product or process, no retroactivity - **AQR**: The supplier needs to be compliant to AQR if it is requested at source package/RFQ phase. AQRs are not retroactively applicable to old programs. - **Changes management**: the supplier must apply the Stellantis harmonized process even for xPSA or xFCA parts from now => apply Stellantis CSRs - **Proactive containment**: the supplier must apply the Stellantis harmonized process even for xPSA or xFCA parts from now => apply Stellantis CSRs
What is the value added of CSRs?	The CSRs document published on IATF website highlight the most important / critical Stellantis requirements which are described in the QRS and associated procedures. QRS is the document to be used by the suppliers and Stellantis (it describes the whole STLA Customer Specific Requirements). **The CSRs document is very useful for the IATF Certification Bodies**. For Stellantis, it can help for a better application of the key requirements as the non respect can lead to **a nonconformity during the IATF audit.**