Stellantis Quality Requirements for Suppliers (QRS) And CSRs for IATF16949 use

July 2026

Version	Object
June 2025	Initial release to explain Stellantis CSRs
October 2025	- Added page 7 for summary on **QRS and Stellantis Customer-Specific Requirements for use with IATF 16949** documents - Added page 8: **FAQ section** to help certified organizations and IATF auditors
July 2026	Added FAQ on applicability of **QRS and Stellantis Customer-Specific Requirements for use with IATF 16949** for **raw materials**

Stellantis Quality Requirements for Suppliers (QRS):

- Define **all quality requirements** for the Suppliers
- Is part of the source package and is **contractual document**

Stellantis QRS

Contents

Requirements

PFMEA,
Safe launch,
managing change,
Capabilities, CAT…

MRS
Manufacturing Requirements for Suppliers
(LPA, reverse PFMEA, FR, requalification..), Problem solving 8D…)

Warranty Terms, Logistic (Log Book)

Link Doc-info: 01276_22_00061
Link BeSTandard: PRO.00109

Reminder on IATF rules:

1. IATF auditor must check how the supplier gather and take into account Customer Specific Requirements

2. IATF auditor must check by sampling effective implementation of CSRs:

   All applicable IATF OEM customer-specific requirement documents over the three (3) year audit cycle by sampling from the requirements in each document.

1 Definition of Customer Specific Requirements (from IAT16949 standard)

customer-specific requirements (CSRs)
interpretations of or supplemental requirements linked to a specific clause(s) of this Automotive QMS Standard

QRS
for Stellantis Suppliers

2 Publication on IATF website of CSRs for use with IATF16949

- To give information for auditors to audit IATF clauses
- To focus on key specific requirements in relation with QMS and IATF clauses

CSRs for IATF use
for IATF auditors

STELLANTIS IATF SPECIFIC REQUIREMENTS

QRS
for Stellantis Suppliers

The specific requirements of Stellantis (CSR - Customer Specific Requirements) are detailed in this document and on the IATF portal. The IATF portal documents are those that Stellantis makes available for certification bodies so that suppliers can be audited as part of IATF 16949 certification. The supplier must meet all Stellantis IATF-16949 Customer Specific Requirements (CSR) for the legacy programs for which they do business. CSRs for the following are located on https://www.iatfglobaloversight.org/oem-requirements/customer-specific-requirements/
The Supplier Quality Engineer (SQE) is the contact for any questions about application of CSRs.

(all Customer specific requirements to be implemented)

Based on QRS
Key requirements for IATF audit purpose


Stellantis
"Customer-Specific Requirements for use with IATF 16949"
First issue:
Effective date:

CSRs for IATF use
for IATF auditors

Category #1
Required information to help IATF auditors auditing IATF requirements
Usually same clauses for all OEMs

+

Category #2
Limited list of additional requirements from QRS: **- Limited to Quality System management** **- Auditable** **- Representative from Stellantis quality focus**

STELLANTIS CUSTOMER SPECIFIC REQUIREMENTS : CONTENT

Stellantis CSRs 1st version based on QRSv2.2

Publication June 2025

IATF clauses	Category 1 (information)
6.2.2.1	Supplier **yearly targets** to take into account in quality objectives
7.5.3.2.1	Record retention period for specific documents (safety parts,…)
8.2.1.1 8.6.1	**Core Tools and associated IT system for development:** APQP&PPAP, FMEA method, PSW in IT system and not signed by Stellantis…
8.3.3.3 8.3.5.1 8.3.5.2	**Key characteristics classification**: the classification is displayed in CTF list and PIS => If safety characteristic then PFMEA S=10, even if the part is NOT classified as safety part,…
8.5.6.1 8.5.6.1.1	Change management: **classification of changes** ABCD
8.7.1.4	**Validation of Rework** by Stellantis is **mandatory**
9.1.2.1	IATF complaints (filled in IATF database)
10.2.3	**Core Tools and IT system for nonconformity management:** Problem solving (8D reports) and IT system

Total = 12

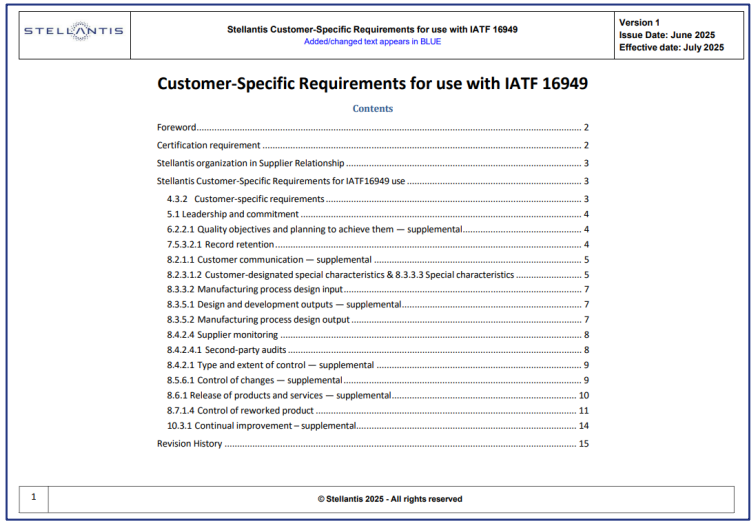
IATF clause	Category 2 (Additional requirement)
5.1	**Stellantis Global Responsible Purchasing Guidelines** for social and environmental liability to be signed
8.3.3.2	Input for process design: **AQR (incl. applicable CQI)**
8.4 8.4 8.4	**Tier N management** : supplier risk classification, annual assessment to send to Stellantis
8.4.2.4.1	**Annual self assessment MRS (MPA 2)** and action plan to achieve quality objectives
8.6.1 8.4	**Proactive containment (safe launch)** in development phase, incl cascading to tier 2
9.2.2.3	**LPA** process to apply in manufacturing
9.2.2.4	**Re homologation audits (conformity audit by national authorities)** and measurement reports to be provided in 48h to Stellantis upon request
10.2.5	**Warranty management**: A process exists to effectively manage final customer warranty claims
10.3.1	**Reverse PFMEA**

Total = 12

STELLANTIS CUSTOMER SPECIFIC REQUIREMENTS: TO SUMMARIZE

- **The QRS manual defines Stellantis-specific quality requirements (Customer Specific Requirements "CSRs") that supplement the IATF 16949 standard**

  ⇒ The supplier must integrate all QRS requirements in its Quality Management System and processes.



STELLANTIS | Stellantis Customer-Specific Requirements for use with IATF 16949 (Added/changed text appears in BLUE) | Version 1 Issue Date: June 2025 Effective date: July 2025

Customer-Specific Requirements for use with IATF 16949

Contents

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- **Suppliers can be audited to Stellantis-specific quality requirements CSRs during IATF audits**

  ⇒ Specific document on IATF website for IATF auditors to help auditing Stellantis CSRs.

FAQ

Question	Answer
The Supplier sends a list of deviations to the QRS/ CSRs document for approval by Stellantis	**QRS is not negotiable**, Stellantis can explain the supplier how to apply the requirements (and most of the time this is sufficient) but **never sign deviation to QRS** Same for the CSR document published on IATF website: the CSR document is based on QRS.
Are the CSRs applicable to after sales parts?	**Refer to the contract** between Stellantis and the Supplier for the after sales parts. if it refers to the QRS => YES
What about xFCA or xPSA CSRs ? Are they still applicable?	Refer to the contract: if the "audited" program is a Stellantis program with the QRS as contractual document => the IATF auditor must refer to Stellantis IATF CSRs published on IATF website if the "audited" program is an xPSA or xFCA program, refer to the contract but many processes are now harmonized and part of Stellantis CSRs and shall be applied by the supplier. xPSA or xFCA programs are all normally in serial life, **so all processes for serial life already harmonized in Stellantis are applicable => Stellantis CSRs apply also**. Of course, the parts were developed according to xPSA or xFCA and there is no retrofit required for development standards. E.g.: - **PFMEA** may have not migrated to last Stellantis requirement for xPSA or xFCA parts because product specific, so if no change on the product or process, no retroactivity - **AQR**: The supplier needs to be compliant to AQR if it is requested at source package/RFQ phase. AQRs are not retroactively applicable to old programs. - **Changes management**: the supplier must apply the Stellantis harmonized process even for xPSA or xFCA parts from now => apply Stellantis CSRs - **Proactive containment**: the supplier must apply the Stellantis harmonized process even for xPSA or xFCA parts from now => apply Stellantis CSRs
What is the value added of CSRs?	The CSRs document published on IATF website highlight the most important / critical Stellantis requirements which are described in the QRS and associated procedures. QRS is the document to be used by the suppliers and Stellantis (it describes the whole STLA Customer Specific Requirements). **The CSRs document is very useful for the IATF Certification Bodies**. For Stellantis, it can help for a better application of the key requirements as the non respect can lead to **a nonconformity during the IATF audit.**

FAQ

Question	Answer
Is the Stellantis QRS applicable to raw material suppliers during IATF 16949 audits?	As stated in the Stellantis CSRs, **the QRS may not be applicable** and may be replaced by specific procedures, for example for raw materials. Applicable requirements shall be identified from the contractual documents between Stellantis and the supplier, including material specifications, sourcing documents, purchase orders, and specific Stellantis communications. Stellantis is currently clarifying the applicability of QRS requirements to raw materials. Until a dedicated clarification, applicability matrix, or CSR update is issued, auditors shall not assume that all QRS requirements apply to raw material suppliers solely because the QRS is included in the sourcing package. Standard way of working between the supplier and Stellantis for raw materials - Usually, no APQP grid open - Product development and validation is based on the Technical Specification from Stellantis engineering, - Process development and validation based on supplier process and Stellantis requirement if any (usually no process audit by Stellantis) - Product approval process: based on raw material certification and for process under supplier process validation. During IATF 16949 audits, auditors shall focus on applicable IATF 16949 requirements, Stellantis specifications, contractual requirements, established working practices, and supplier scorecards where applicable. Nonconformities shall not be raised against generic QRS requirements unless their applicability to the audited raw material supplier is clearly defined and available to the supplier.